inTouch™ Wireless Monitoring System

inTouch Wireless Monitor
IT1000

Continuous monitoring of Flame-Monitor™, MicroM and BurnerLogiX® controls

When the alarm sounds, you need to be informed quickly. You need a device that can intelligently tell you the location, time and reason for the shutdown. You need a device that works with today's technology and not be a financial burden.

The inTouch Wireless Monitoring System (IT1000) communicates directly with up to ten Flame-Monitor or MicroM flame safeguard controls. In the event of a lockout, the information is transmitted to you through the nationwide cellular network. The use of Advanced Mobile Phone System (4G LTE) eliminates the need for costly telephone lines. As the inTouch is a cellular device, this can also help to greatly reduce installation time.

The inTouch message delivery options include pagers (alphanumeric, numeric), fax, email, PCS or telephone (voice delivery). This makes the inTouch system easily accessible and can reduce downtime. Every 24 hours, the inTouch system also sends a "heartbeat" of all connected monitored equipment to the central server. Each "heartbeat" contains specific run time information such as burner hours, burner cycles, system hours and total lockouts. This information and the last 90 day history can be accessed from the internet using your personal inTouch account.

Features

- Prompt notification of lockout
- 24/7 monitoring
- Direct interface to Flame-Monitor or MicroM controls
- Utilizes cellular network 4G LTE
- Monitor up to 10 devices
- Monitor up to 4 AC inputs
- Monitor four dry-contact inputs
- Battery back-up
- Service button, test message
- 24-hour "heartbeat" status
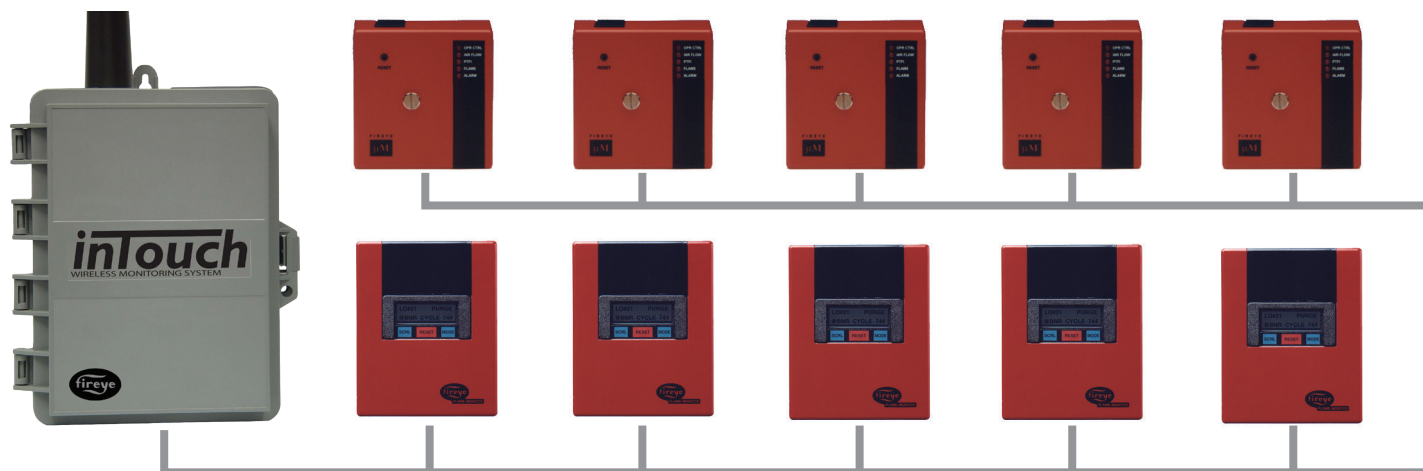- Low monthly service charge
- NEMA 4 housing

A low monthly service fee is charged for each inTouch installation and includes:

- 24/7 online monitoring
- Nightly heartbeat messages
- Unlimited web access for device configuration and inquires
- 90-day history of heartbeats and alert messages available on website
- Account set-up support if required
- Up to the following number of alert messages per month:
  - 50 emails or XML
  - 10 fax or phone messages
  - 10 numeric pager calls

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Connect up to 10 Flame-Monitors and/or MicroM controls
Plus four dry contact and four A/C inputs

Benefits

Value to Owners

Can assist in minimizing equipment downtime

- Shorten alarm / response / repair cycle
- Allows predictive maintenance

Operate more efficiently

- Allows operations staff flexibility
- Cost of monitoring reduced
- Assists in better service decisions
- Helps to reduce site maintenance costs

Value to Contractors

Can assist in manpower utilization

- Replace inspections with monitoring
- Operate more efficiently
- Allocate the appropriately skilled technician to the situation
- Service callbacks reduced
- Detailed alarm information
- Reduce time spent on job
- Reduce overtime

Market differentiator

- Proactive response
- Reduced complaints

For more information, please contact your local Fireye Distributor.

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